

CITY OF KAMLOOPS

Arena User Guidelines and Expectations

Updated July 23, 2020

Occupancy Limits

- The occupancy limit for the NHL and Olympic arenas has been determined by the British Columbia Recreation and Parks Association and BC Hockey. The occupancy limit for on **ice activities is 20 people per arena.**
- Spectators should be limited to only one parent per athlete (no siblings or other children). A maximum of 20 spectator seats will be marked with an X.
- Combined on ice and bleacher seating occupancy must not exceed 50 people per arena.
- Main lobby washrooms – men's: 2 people, women's: 3 people
- Designated player/coach washrooms for each arena: 1 person
- Lounge – with tables and chairs: 20 people, with chairs: 30 people
- Room 216 – with tables and chairs: 10 people, with chairs 12 people

Entering and Exiting the Facility

- Players, coaches and parents will use the main entrance. The doors will be locked until 5 minutes before the booking.
- An Arena Attendant will allow the user group access to the arena 5 minutes before the booking. The doors will remain locked.
- Each user group will designate a volunteer to remain at the entrance to allow any latecomers access to the facility.
- Patrons will access the facility through the main entrance doors labeled "Enter". Hand sanitizer is available in the lobby for people entering and exiting the facility.
- Patrons must follow the directional floor arrows through the facility and obey all posted signs.
 - The lobby elevator will be limited to 1 occupant.
 - The stairwell to the Olympic Arena upper concourse will be closed to the public.
- Patrons will be directed to exit the facility through the main lobby doors marked "Exit".

Usage Requirements

- Patrons (athletes, coaches, spectators) will use designated entrance and exit doors for each arena.
- Athletes and coaches are required to come to the facility dressed with equipment on and to undress in the parking lot.
 - a) Change rooms will not be provided.
 - b) There will be a designated area for each arena with chairs for athletes and coaches to put on skates. Shoes and other belongings stay at designated chair.
- Players bench will be closed for use. Water bottles must be placed on the top rail at bench.
- Physical distancing, no contact and no game play including small sided scrimmages must be adhered to for all on ice training.
- A designated single stall washroom will be available in each arena for coaches and athletes. E.g. Olympic arena – officials dressing room will be used as a single staff washroom. These washrooms will be designated for athletes and coaches only.
- Each arena will have designated seating marked with an X for spectators. Spectators must sit in designated seats.
- No access to the upper concourse in the Olympic arena.
- The washroom in the main lobby will be available for spectators.
- There will be a 30 minute break between user groups where the ice will be cleaned and all patrons will exit the facility before the next user group gains access. User groups need to vacate the facility immediately following their booking.
- **NO SPITTING ANYWHERE IN THE FACILITY OR ON THE ICE.**

Interaction with Staff

- Public will be required to maintain social distancing with staff and each other when visiting the McArthur Island Sports and Event Centre.
- Disrespectful behaviour toward staff and/or patrons disregarding physical distancing will be reported to bylaws or the police depending on the severity of the incident.

**BOOKING PERMITS MAY BE REVOKED FOR GROUPS
NOT RESPECTING THE ARENA USER GUIDELINES.**