

## CITY OF KAMLOOPS

### COVID-19 Arena User Guidelines and Expectations

Updated September 8, 2020

#### General Usage Requirements

- Prior to booking ice, every user group is required to have a COVID-19 safety plan. The plan must comply with all requirements outlined by ViaSport's Return to Sport Guidelines and their Provincial Sport Organization. The safety plan must be endorsed by the organization's board of directors.
- User groups may determine numbers for on-ice and off-ice activities including participants, coaches, officials, and spectators; however, a maximum of 50 people per arena is permitted.
- Please arrive no earlier than 10 minutes before your scheduled ice time and depart within 10 minutes after your scheduled ice time. It is recommended that ice users come to the arena dressed ready for ice use and to leave dressed to minimize the amount of time required in the dressing room.
- Contact and competitive activities are permitted but users must adhere to the protocols outlined in the ViaSport Phase 3 Guidelines.
- Physical distancing of 2 meters is required at all times when off the ice surface including benches, hallways, lobby, spectator seating, etc. If physical distancing cannot be maintained, masks **MUST** be worn.
- Designated seating marked with an X for spectators. Spectators **MUST** sit in designated seats.
- There will be a 30 minute break between user groups where the ice will be cleaned and all patrons will exit the facility before the next user group gains access. User groups need to vacate the facility immediately following their booking.
- User groups are required to designate a COVID-19 volunteer who will manage the flow of their group, monitor physical distancing requirements and illness and/or injuries.
- Respectful behavior with staff and other participants is encouraged and expected. Disrespectful behaviour will not be tolerated.
- **NO SPITTING ANYWHERE IN THE FACILITY OR ON THE ICE.**

#### Entering and Exiting the Facility

- Participants will use the main entrance. The doors will be locked until 10 minutes before the booking.
- An Arena Attendant will allow the user group access to the arena 10 minutes before the booking. The doors will remain locked.
- Each user group is required to designate a volunteer to remain at the entrance to allow any latecomers access to the facility.
- Participants will enter the facility single file while physically distancing (2 meters apart) through the main entrance doors labeled "Enter". Hand sanitizer is available in the lobby for people entering and exiting the facility.
- Participants will be directed to exit the facility single file while physically distancing (2 meters apart) through the main lobby doors marked "Exit".
- Participants must follow the directional floor arrows throughout the facility and obey all posted signs.

- Participants must physical distance (2 meters) at all times when off the ice surface including benches, hallways, lobby, spectator seating, etc. If physical distancing cannot be maintained, masks **MUST** be worn.
- Participants are not permitted to congregate in groups. Participants must exit the facility within 10 minutes after their scheduled ice time.

### Occupancy Limits

- User groups may determine their on-ice and off-ice participants and attendees; however, a maximum of 50 people per arena is permitted.
- Dressing rooms will be open; however, physical distancing is required. Occupancy limits will be in effect. **Showers are unavailable until further notice.**
- Players benches will be open; however, physical distancing (2 meters between players) is required. Occupancy limits will be in effect. Coaches **MUST** wear a mask on the bench as per ViaSport's Return to Sport Guidelines.
- Note posted room (dressing rooms, washrooms, lobby, etc.) occupancy limits. Please ensure these limits are not exceeded.

### Contact Tracing

- User groups are required to provide the City of Kamloops with a list of all participants, coaches, officials, spectators, etc. – first and last names, telephone number or email address for every booking. The list **MUST** be received by the City of Kamloops within one week of the booking. The list must be retained by the user group for 30 days.

### Illness Protocols

- Participants, coaches, officials, spectators, etc, may not enter the arenas of they have:
    - Experienced COVID-19 symptoms in the past 10 days. See BCCDC website for a full list of symptoms. <http://www.bccdc.ca/health-info/diseases-conditions/covid-19/about-covid-19>
    - Come into contact with someone who has experienced COVID-19 symptoms in the past 10 days.
    - Come into contact with someone who has tested positive for COVID-19.
    - Traveled outside of Canada or who has come into contact with someone who has traveled outside of Canada.
  - Participants, coaches, officials, spectators, etc, who start to feel ill while at the arena must:
    - Report their symptoms to the coach or designated COVID-19 volunteer.
    - Leave the arena immediately. If they are unable to leave the facility immediately, the ill person must be quarantined in the designated isolation room until they can leave the arena.
    - Call 811 for health advice.
- \*Report any suspected or confirmed cases of COVID-19 to the City of Kamloops staff.

**BOOKING PERMITS MAY BE REVOKED FOR GROUPS  
NOT RESPECTING STAFF, OTHER PARTICIPANTS AND  
THE ARENA USER GUIDELINES.**